District Magistrate or the State Governments in respect of:—

1. Imprisonment in the cause of freedom struggle for six months or more (three months in the case of women, SC & ST); or
2. Internment in his home or externment from the district for six months or more; or
3. In-capacitation of a permanent nature in a lathi charge or firing while participating in the freedom movement; or
4. Confiscation or attachment of property for involvement in the national struggle; or
5. Loss of Government job for participation in the freedom movement.

When no official records are available, a suitable certificate from a freedom fighter who has suffered imprisonment for five years or more in the freedom struggle (i.e. a veteran freedom fighter) will do.

(d) Not applicable in view of (c) above.

Complaint regarding Telephones at Chanakyapuri Exchange

3623. SHRI RAM RATAN RAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the telephone numbers of Chanakyapuri Exchange, Delhi regarding which complaints were received during the period from 1st August, 1994 to 20th August, 1994 each day;

(b) the dates on which each of these telephones were set right;

(c) the telephone numbers which have not so far been set right inspite of their being out of order for (i) one week (ii) two weeks and (iii) three weeks; and

(d) the reasons for which these could not be set right?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) to (d) The information is being collected and will be laid on the Table of the House.

Deterioration in the working of Telephones in Delhi

3624. SHRI RAM RATAN RAM:
SHRI JANARDHANA POOJARI:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the names of telephone exchanges functioning under MTNL Delhi;

(b) whether Government are aware that FRS (Fault Repair Service) of these exchanges are not effective and most of the officeres incharge of these services including complaint service 2198 of various exchanges are not working;

(c) if these are working then what are the telephone numbers in each exchange about which complaint of its being out of order was received the date on which the complaint was received and the date on which it was rectified (i) from 1st July, 1994 to 31st July, 1994 and from 1st August, 94 to 20th August, 94; and

(d) the steps Government propose to take to ensure that complaints are registered and officers A.E. SDO and DEO are available to rectify the defects?

The Minister of State of the Ministry of COMMUNICATIONS (SHRI SUKH RAM): (a) The information is given in the Annexure.

[*See* Appendix 171, Annexure No. 62]

(b) The fault repair service in MTNL Delhi is functioning satisfactorily. Complaints booked on 198/xxx 2198 are being attended promptly. On an average 66% of the faults booked are cleared within 24 hours and remaining faults are cleared within the next 2-3 days barring few which comes under cable faults and which take time in rectification although the cable fault rectification work is carried on round the clock. Faults on account of cable break dowṅs/Cable theft however take longer to attend. The officers are discharging their functions satisfactorily. During the rainy seasons due to cable break downs and other damages to the external plant the number of complaints and faults go up which may affect the working of FRS during the rainy seasons.

(c) The total number of complaints received at 198/2198 during 1st July, 1994 to 31st July 1994 and also from 1st August 1994 to 15th August, 1994 is as under:—

Period	Net Complaints
1st July to 31st July 94	3,51,714
1st August 15th August 1994	1,38,978

All the telephones reported faulty were attended to expeditiously as explained in (b) above.

(It will be too voluminous to list out all the telephones)

(d) The performance of fault booking and fault repair services is being monitored regularly. The officers incharge of maintenance i.e. DE/ SDO/ AE (FRS) are available for meeting the public between 3-4 p.m. on all working days (except Saturdays).

Delivery Post Offices in east Division of Delhi Postal Circle

3625. SHRI CHATURANAN MISHRA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the names of Delivery Post Offices in the East Division of Delhi Postal Circle at present alongwith the details of areas/localities;

(b) whether the volume of delivery in Laxmi Nagar Post Office in the said East Division has increased many folds during last few years due to huge fresh inhabitation and development of many new colonies, if so, the details of specific steps taken by the Postal Department to augment and streamline the delivery network in this Post Office; and

(c) whether postal cancellations are never imprinted on the incoming mail for delivery in the said Post Office; if so, the remedial steps proposed in this regard?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) There are 10 Delivery Post Offices in East Division of Delhi Postal Circle. The names of the Delivery Post Offices are given in statement (A) and details of areas/localities by these delivery post offices are enclosed in statement (B) (*See* below)

(b) It is a fact that there has been increase in the volume of mails received for delivery in Laxmi Nagar Post Office due to fast development of new localities/ colonies.

In order to streamline the delivery work in Laxmi Nagar Post Office, four additional postmen have been deployed in this office in January' 93. Close monitoring is done for effective delivery of mails in the locality.

(c) Date stamp of the delivery post office is invariably impressed before letters are sent out for delivery. Action against failure to do this is taken whenever such lapses come to notice.

Statement (A)

The Names of the Delivery Post Offices

1. Gandhi Nagar Post Office, Delhi-110031
2. Shahdara Post Office, Delhi-110032
3. Seelampur Post Office, Delhi-110053
4. Patparganj Post Office, Delhi-110091
5. Laxmi Nagar Post Office, Delhi-110092
6. Nand Nagri 'C' Post Office, Delhi-110093
7. Gokul Puri Post Office, Delhi-110094
8. Jhilmil Post Office, Delhi-110095
9. Vasundhra Enclave Post Office, Delhi-110096
10. Krishan Nagar Head Post Office, Delhi-110051

Statement (B)

Areas/Localities Served by each Delivery Post Office

1. GANDHI NAGAR P.O-DELHI -110031:

Ajit Nagar	Laxmi Palace
Amar Mohalla	Mahila Colony
Chand Mohalla	New Rajgarh
Dharampura	Colony
Gita Colony	Old Seelampur
Guru Nanak Market	Raghubir Pura
Harijan Basti	Shastri Nagar
Jawhar Mohalla	Sarojini Nagar
Kailash Nagar	Yamuna Bridge.

2. SHAHDRA P.O. DELHI-110032:

Anaj Mandi	Frash Bazar
Arjun Nagar, Aruna Nagar	Gia Nand Cinema
Babar Pur	Jhilmil Ind. Area
Balbir Nagar	Kabul Nagar
Bhagwanpur Khedi	Khera Village